## Liability and Indemnification

1. Limitation of Liability

a. The ReadySetSent (hereinafter referred to as "Company") shall not be held liable for any direct, indirect, incidental, special, consequential, or exemplary damages, including, but not limited to, damages for loss of profits, goodwill, use, data, or other intangible losses, resulting from the use or inability to use the Company's online reverse auction platform.

b. The Company shall not be responsible for any errors, omissions, interruptions, deletions, defects, delays in operation, or transmission, communications line failure, theft, or destruction or unauthorised access to, or alteration of, user communications.

2. User Responsibility and Indemnification

a. Users of the Company's online reverse auction platform agree to indemnify and hold harmless the Company, its affiliates, officers, directors, employees, and agents from any claims, losses, liabilities, damages, costs, and expenses, including legal fees, arising out of or in connection with their use of the platform.

b. Users further agree to indemnify and hold harmless the Company from any claims or demands made by any third party due to or arising out of the user's violation of these terms and conditions, or their violation of any applicable laws or regulations.

3. Governing Law

This agreement shall be governed by and construed in accordance with the laws of the Commonwealth of Australia. Any disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts in [Specify the jurisdiction within Australia where disputes will be resolved].